

Empowering Union Employees to Improve Safety

Union truck drivers for an environmental services company turned ideas into action for safer driving using an innovative team process that resulted in a 33% reduction in lost workdays due to driving accidents and injuries – all accomplished in less than 60 days.



SITUATION

A Fortune 500 environmental services company needed to address mounting driver accidents and the associated worker compensation claims.

TEAM ENGAGEMENT STRATEGY

A volunteer team of union truck drivers (supported by an environmental health and safety director and a safety training manager) was recruited and equipped with **Rapid Action**, an “all in one” team engagement toolkit for accelerating results.

RAPID ACTION PROJECT CHARTER

How can we reduce the frequency and severity of driver accidents and injuries in order to provide a safer work environment and reduce claims costs related to lost-time accidents?

SAMPLE SOLUTIONS IMPLEMENTED

1. Developed a screening program and an updated driver-training program for new drivers.
2. Assigned a designated “new driver buddy” (experienced drivers with perfect safety records) to serve as on-the-job mentors for new drivers.
3. Developed a standardized safety checklist for customer service reps to use when establishing new accounts in order to identify and review unsafe stops prior to service.
4. Created a daily vehicle checklist (laminated and displayed in each truck) to provide constant safety reminders and reinforce drivers’ role in maintaining safe conditions.
5. Recommended and gained approval to purchase overcoats with reflective tape for drivers to wear during winter months to improve visibility.

RAPID ACTION TEAM RESULTS

33%

reduction in lost workdays due to driver accidents and injuries

15%

reduction in accidents and reportable injuries over 12 months

5

best practices identified for company-wide deployment

53 days

cycle time from team launch to wrap-up

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Our team was clearly focused on improving safety, but as a result of the team’s work, we not only reduced accidents and claims costs, we also had a huge impact on employee morale and retention.

– EH&S COORDINATOR

RAPID ACTION FOR STRATEGY EXECUTION
Empowering Union Employees to Improve Safety



The “All in One” Team Engagement Toolkit for Accelerating Results



Prelaunch Planner



Action Accelerator



Scripted Meeting Guides



Quick Read Booklets



Idea Sorting, Prioritizing and Tracking Posters



e-Templates & Tools



LEARN MORE ABOUT RAPID ACTION FOR STRATEGY EXECUTION

Are you interested in accelerating results and increasing engagement from your organization's change management and continuous improvement initiatives? Take a look “inside the box” of the most reliable process available for rapid, team-based improvement.



Call 800.254.6805 or email to request@improvefaster.com to schedule a demo of the Rapid Action Toolkit.



For more information including Case Studies and White Papers please visit www.improvefaster.com.

Leap Technologies

Improve faster through better team engagement!

Since 1993, Leap Technologies has helped organizations get on the path to faster, more effective strategy execution through better team engagement.

For more than two decades, organizations such as CBRE, Pfizer, Spirit Airlines, the Small Business Administration, Veolia Environmental Services, and U.S. Department of Defense among others have deployed Leap Team Engagement Toolkits to support the toughest strategy execution challenges.

For organizations looking for to execute strategy faster and better, Leap Technologies is the resource of choice.